



Our Corporate Priorities

No matter what our job at Lancashire County Council we are all working towards the same vision of making Lancashire the best place to live, work, visit and prosper. That's a big vision, so to help us deliver it, Cabinet have set four priorities which put the need to work with communities and develop productive partnerships at the heart of all we do.

Click on the links to explore the progress against these priorities:

[Delivering better services](#)

[Protecting our environment](#)

[Supporting economic growth](#)

[Caring for the vulnerable](#)

[Cabinet Member Portfolios](#)

[How to use - Dashboard Instructions](#)

Link to Home Screen of Corporate Performance Dashboard: [Corporate Performance Dashboard](#)



Corporate Strategy Performance Dashboard - How to Use



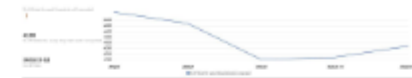
Back



Click here to return to the home page



Click on header links to browse between the priorities dashboard pages



Latest available figure

Click on trend graphs to explore trends in detail

Home icon | **Protecting the Environment Overview** | Lancashire County Council logo

Back | Delivering better services | **Protecting the Environment** | Supporting Economic Growth | Caring for the Vulnerable

Ref	Target	Good Is	As of Date	Metric Name	Latest Value	RAG Status	Trends
2GET001a	65% by 2035	High	2022/23 Q2	% of Waste Re-used, Recycled and Composted	43.00	!	Link
2GET001b	60% Quarterly (2022/23)	High	2022/23 Q2	% of Waste Re-used, Recycled or Composted at Household Waste Recycling Centres (Excluding Inert Waste)	61.20	!	Link
2GET002a	25% by 2025 50% by 2030 100% by	High	2022/23 Q2	% of LCC Vehicle Fleet that is Ultra-low Emission	1.50	✓	Link

Details the targets as agreed with relevant services

Is low or high figure good?

Back to previous screen

- Status of Indicator**
- ✗ Requires Improvement
 - ! Slightly below desired level
 - ✓ Achieved

Click on the links to navigate to detailed pages for each indicators including trends, definitions, latest performance overviews





Delivering Better Services Overview 1 of 3

[Back](#)[Delivering better services 2 of 3](#)[Protecting the Environment](#)[Supporting Economic Growth](#)[Caring for the Vulnerable](#)

Ref	Target	Good Is	As of Date	Metric Name	Latest Value	RAG Status	Trends	
1ECS001a	Quartile 2	High	2022/23	% of parents who get one of three preferred school places (Primary)	98.6	✓		Link
1ECS001b	Quartile 2	High	2022/23	% of parents who get one of three preferred school places (Secondary)	95.9	✓		Link
1ECS002a	80%	High	2022 Summer term b Final	% of 2 year old children eligible for free funded education	92.0	✓		Link
1ECS002b	Maintain national quartile A	High	2022 Summer term b Final	% of 3 and 4 year old children eligible for free funded education	98.9	✓		Link
1ECS003a	2022/23 2 Million Visits	High	2022/23 Q3 at 30th Nov	Number of visits to libraries (annual cumulative indicator)	426,558	✓		Link
1ECS003b	2022/23 200,000	High	2022/23 Q3 at 30th Nov	Libraries – PNET sessions	47,246	✓		Link
1ECS003c	2022/23 3,900,000	High	2022/23 Q3 at 30th Nov	Libraries - Physical issues & e- downloads combined	956,424	✓		Link
1GET001a	OP 85%	High	2022 11	% of NoWcards processed and dispatched within 5 working days of receipt of initial application a) OP	92.0	✓		Link
1GET001b	DP 80%	High	2022 11	% of NoWcards processed and dispatched within 5 working days of receipt of initial application b) disabled	96.0	✓		Link
1GET001c	Renewals 90%	High	2022 09	% of NoWcards processed and dispatched within 5 working days of receipt of initial application c) Renewals	100.0	✓		Link
1GET002a	90% Quarterly (2022/23)	High	2022/23 Q3 at 30th Nov	Safety carriageway defects repaired within 4 hours (emergency) %	96.5	✓		Link
1GET002b	90% Quarterly (2022/23)	High	2022/23 Q3 at 30th Nov	Safety carriageway defects repaired within 2 working days (urgent) %	95.2	✓		Link
1GET002c	90% Quarterly (2022/23)	High	2022/23 Q3 at 30th Nov	Safety carriageway defects repaired within 5 working days (non-urgent) %	94.1	✓		Link
1GET002d	90% Quarterly (2022/23)	High	2022/23 Q3 at 30th Nov	Safety carriageway defects repaired within 10 working days (non-urgent) %	94.1	✓		Link
1GET002e	90% Quarterly (2022/23)	High	2022/23 Q2	Safety carriageway defects repaired within 20 working days (non-urgent) %	97.5	✓		Link



Delivering Better Services Overview 2 of 3

[Back](#)

Delivering better services 3 of 3

Protecting the Environment

Supporting Economic Growth

Caring for the Vulnerable

Ref	Target	Good Is	As of Date	Metric Name	Latest Value	RAG Status	Trends	
1GET003a	90% Quarterly (2022/23)	High	2022/23 Q3 at 30th Nov	Non-Traffic Management (NTM) lamp-out faults repaired within 5 working days %	100.00	✓		Link
1GET003b	90% Quarterly (2022/23)	High	2022/23 Q2	Traffic Management (TM) lamp-out faults repaired within 20 working days %	100.00	✓		Link
1GET004a	90% Quarterly (2022/23)	High	2022/23 Q2	Highways safety inspections on time %	98.60	✓		Link
1GET005a	99.5% Quarterly (2022/23)	High	2022 11	% of times that a child with SEND is successfully transported to school	99.91	✓		Link
1GET006a	88.75% Quarterly (2022/23)	High	2022/23 Q3 at 30th Nov	% of calls presented to the Customer Access Service answered	89.59	✓		Link
1GET006b	90% Quarterly (2022/23)	High	2022/23 Q3 at 30th Nov	Customer Access Service - Customer Satisfaction %	91.09	✓		Link
1PH001a	100% of the eligible population over a 5 year period	High	2022/23 Q2	Patients invited for an NHS Health Check (proportion of eligible population per year) %	162.69	✓		Link
1PH001b	National ambition is 75%	High	2022/23 Q2	NHS Health Checks undertaken (proportion of eligible population per year) %	49.04	✗		Link
1PH002a	Targets to achieve 5% or more of the Lancashire smokers to set a quit date per year.	High	2022/23 Q1	Tobacco Control: Total persons setting a quit date %	88.10	!		Link
1PH002b	5% of smokers in Lancashire to set a 4 week quit date. Of those, 50% of those to quit.	High	2022/23 Q1	Tobacco control: Total persons successfully quit %	43.60	!		Link
1PH003a	National 95%	High	2022/23 Q2	PH 0-19: Mothers who received a first face to face antenatal contact with a health visitor at 28 weeks or above %	63.40	✗		Link
1PH003b	National 95%	High	2022/23 Q2	PH 0-19: Infants that receive a face-to-face NBV within 14 days by a health visitor %	39.00	✗		Link
1PH003c	National 95%	High	2022/23 Q2	PH 0-19: Infants who received a 6–8-week review by the time they turned 8 weeks %	79.00	!		Link
1PH003d	National 95%	High	2022/23 Q2	PH 0-19: Children who turned 12 months in the quarter who received a 12-month review, by the age of 12 months %	61.00	✗		Link
1PH003e	National 95%	High	2022/23 Q2	PH 0-19: Children who received a 2-2 1/2-year review by the time they turned 2 1/2 %	54.00	✗		Link



Delivering Better Services Overview 3 of 3

[Back](#)[Delivering better services 1 of 3](#)[Protecting the Environment](#)[Supporting Economic Growth](#)[Caring for the Vulnerable](#)

Ref	Target	Good Is	As of Date	Metric Name	Latest Value	RAG Status	Trends	
1PH004a	Upward trend	High	2022/23 Q2	Sexual Health: Number attending for contraception	4,679	✓		Link
1PH004b	45%	High	2022/23 Q2	Sexual Health: LARC is the main method of contraception %	71.90	✓		Link
1PH005a	3 year planning, review and amendment cycle governed, assessed and quality assured by HSE/EA or ONR as applicable	Not Appropriate		Control of Major Accident Hazards (COMAH 2015) and Radiation (Emergency & Public Information) Regulations (REPIR 2019) Report meetings with CoMAH Competent Authority (HSE/EA) and for REPIR (ONR); deadlines set out in statute. - see link for RAG Status				Link
1PH006a	75%	High	2021/22	EOSV percentage buy in (75%+) by Academies across Lancashire	84.00	✓		Link
1PH007a	75%	High	2021/22	Service Level Agreement for all aspects of Health and Safety for Lancashire Schools	69.00	✓		Link
1PH008a	Maintain all statutory returns and plans	Other		Trading Standards - Submission of compliant statutory performance returns to and production of plans for central government agencies & departments and requirements met - see link for RAG Status				Link
1PH008b	To protect Lancashire Consumers and maximise the level of detriment avoided	Other	2021/22	Trading Standards -Estimate of Consumer detriment saved or prevented for Lancashire Consumers £	3,730,798.00	✓		Link
1PH009a	Maintain and improve satisfaction rates	Other		Scientific Services - Customer and Client Satisfaction Survey- see link for RAG Status				Link
1RES001a	0 Percent	Low	2022/23 Q3	% Revenue forecast outturn variance to budget	0.27	!		Link
1RES002a	4 Year Target of 8 absence days per FTE by 2025/26 Year End	Low	2022/23 Q3 at 31-Oct	Sickness Absence days per FTE	2.93	!		Link



Protecting the Environment Overview

[Back](#)[Delivering better services](#)[Protecting the Environment](#)[Supporting Economic Growth](#)[Caring for the Vulnerable](#)

Ref	Target	Good Is	As of Date	Metric Name	Latest Value	RAG Status	Trends	
2GET001a	65% by 2035	High	2022/23 c April to Oct	% of Waste Re-used, Recycled and Composted	42.00	!		Link
2GET001b	60% Quarterly (2022/23)	High	2022/23 c April to Oct	% of Waste Re-used, Recycled or Composted at Household Waste Recycling Centres (Excluding Inert Waste)	60.30	!		Link
2GET002a	2% by end 2022/23, 5% by end 23/24, 15% by end 24/25 25% by end 25/26, 50% by end 30/31 and 100% by end 35/36	High	2022/23 Q2	% of LCC Vehicle Fleet that is Ultra-low Emission	1.60	!		Link



Supporting Economic Growth Overview



[Back](#) **Delivering Better Services**

Protecting the Environment

Supporting Economic Growth

Caring for the Vulnerable

Ref	Target	Good Is	As of Date	Metric Name	Latest Value	RAG Status	Trends	
3ECS001a	To be agreed	High	2021/22	% Good Level of Development at Early Years Foundation Stage	62.1			Link
3ECS001b	To be agreed	High	2021/22 b Final	% Expected Standard in Reading, Writing & Maths at Key Stage 2	57.0			Link
3ECS001c	To be agreed	High	2021/22	% SEND Pupils Expected Standard in RWM at KS2	16.0			Link
3ECS001d	To be agreed	High	2021/22 Prov	Pupils Average Attainment 8 Score at Key Stage 4	47.5			Link
3ECS001e	To be agreed	High	2021/22 a Prov	SEND Pupils Average Attainment 8 Score at Key Stage 4	33.3			Link
3ECS002a	Previous Target: 94.7% New service Target 94.9%	High	2022/23 Q3 at 30th Nov	% of Young People in Employment Education or Training	91.8	×		Link
3ECS002b	Previous Target: 87.1% New Target: 91.2%	High	2022/23 Q3 at 30th Nov	% of Young People with SEND in Employment, Education or Training	87.4	×		Link
3ECS003a	55%	High	2022/23 Q3 at 30th Nov	% of Care Leavers in Education, Employment or Training	48.6	!		Link
3GET001a	5-year revised target is £8.77m covering circa 57 investments (July 2019 - June 2024).	High	2022/23 Q3 at 30th Nov	£ Number Rosebud Loans Provided to New or Existing Businesses	337,465	!		Link
3GET002a	New contract target (Jan 22 to June 23) 681	High	2022/23 Q3 at 30th Nov	No of Jobs Created by Boost	20.4	×		Link
3GET002b	New contract target (Jan 22 to June 23) 103	High	2022/23 Q3 at 30th Nov	No of New Businesses Established by Boost	22.0	✓		Link



Caring for the Vulnerable Overview 1 of 2



[Back](#)

[Delivering better services](#)

[Protecting the Environment](#)

[Supporting Economic Growth](#)

[Caring for the Vulnerable 2 of 2](#)

Ref	Target	Good Is	As of Date	Metric Name	Latest Value	RAG Status	Trends	
4ASC001a	3.2-4.3	Low	2022/23 Q3 at 1st Dec	Number of New Requests received for support from New Clients, per % of population 18+	3.6	✓		Link
4ASC002a	90	High	2022/23 Q3 at 1st Dec	% of CQC registered locations rated Good or Outstanding vs. Target - Community Based	91.1	✓		Link
4ASC002b	90	High	2022/23 Q3 at 1st Dec	% of CQC registered locations rated Good or Outstanding vs. Target - Residential	77.9	!		Link
4ASC003a	66.2	High	2022/23 Q3 at 30th Nov	Making Safeguarding Personal - % of Section 42 Safeguarding enquiries where desired outcomes were asked for and expressed, where outcomes were Fully Achieved.	61.9	✗		Link
4ASC005a	1294	Low	2022/23 Q3 at 28th Nov	Number of people waiting over 5 days for an Adult Social Care Assessment	1525.0	✗		Link
4ASC006a	19.1	High	2021/22	Social Care-Related quality of life score	19.3	✓		Link
4ASC007a	13.3	Low	2022/23 Q3 at 30th Nov	Permanent admissions to residential and nursing care homes per 100,000 population aged 18-64 during the year	13.6	✗		Link
4ASC007b	637.6	Low	2022/23 Q3 at 30th Nov	Permanent admissions to residential and nursing care homes per 100,000 population aged 65+ during the year	672.8	✗		Link
4ASC008a	75.3	High	2022/23 Q3 at 30th Nov	Proportion of Registered carers receiving formal support from the County Council (via carers direct payments)	91.8	✓		Link
4ASC009a	1.69	Low	2022/23 Q3 at 06th Dec	Total number of people in receipt of long term support plus trend over time / per % population	1.8	✗		Link
4ASC010a	90	High	2022/23 Q3 at 30th Nov	The Proportion of people aged 65 and over who were still at home 91 days after discharge from hospital into reablement/rehabilitation services %	88.6	!		Link
4ASC011a	90	High	2022/23 Q3 at 30th Nov	The Proportion of adults with a learning disability who live in their own home or with their family %	92.6	✓		Link
4ASC012a	530	Low	2022/23 Q3 at 30th Nov	£ Long Term Support Average Cost Per Person Per Week vs. Budget	536.9	!		Link



Caring for the Vulnerable Overview 2 of 2



Back

Delivering better services

Protecting the Environment

Supporting Economic Growth

Caring for the Vulnerable 1 of 2

Ref	Target	Good Is	As of Date	Metric Name	Latest Value	RAG Status	Trends	
4ECS001a	70	High	2022/23 Q3 Oct Nov	% of children and young people who received targeted early help support from Children and Families Wellbeing service which successfully met their identified needs	71.0	✓		Link
4ECS002a	80	High	2022/23 Q3 Oct Nov	% of children looked after actually living in Lancashire	80.2	✓		Link
4ECS003a	Not Appropriate	Low	2022/23 Q3 Oct Nov	Children becoming looked after (Rate and Number)	3.4	✓		Link
4PH001a	Not Appropriate	Not Appropri...	2022/23 Q2	Domestic Abuse Safe Accommodation: Referrals for service	262			Link
4PH001b	Not Appropriate	Not Appropri...	2022/23 Q2	Domestic Abuse Safe Accommodation: Families supported in safe accommodation %	46.2			Link
4PH002a	60 per year	High	2021/22	Domestic Abuse Perpetrator Programme: Referrals completed (inc partial completion) %	73.3	!		Link
4PH003a	NDTMS (the national dataset) do not set a target/comparator for the top quartile LAs	High	2022/23 Q2	Substance Misuse and Alcohol: Proportion of all in treatment, who successfully completed treatment and did not re-present within 6 months: alcohol %	47.7	✓		Link
4PH003b	Top quartile range (comparator LAs) 6.67 – 11.92%	High	2022/23 Q2	Substance Misuse and Alcohol: Proportion of all in treatment, who successfully completed treatment and did not re-present within 6 months: opiates %	5.5	✓		Link
4PH004a	85	Low	2022/23 Q2	Substance Misuse and Alcohol: The estimated proportion of people in your area who are dependent on Alcohol not in the treatment system %	84.5	✓		Link
4PH004b	40	Low	2022/23 Q2	Substance Misuse and Alcohol: The estimated proportion of people in your area who are dependent on opiates, not in the treatment system %	41.5	✓		Link